



Day 3

Introduction to Dialogue

Approach Experience: Facing Racism in a Diverse Nation

Warm-Up: Morning Buzz



- What is the most unusual task you've ever been given as a CES employee (or in your current role)?
- What is one task you'd like to take off your "to do" list in your current role?



The Spectrum of Civic Engagement

Sliding scale based on time, power, and complexity

IAP2's Public Participation Spectrum				
Increasing Level of Public Impact				
Inform	Consult	Involve	Collaborate	Empower
<p>Public participation goal</p> <p>To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.</p>	<p>To obtain public feedback on analysis, alternatives and/or decisions.</p>	<p>To work closely with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.</p>	<p>To partner with the public throughout the decision-making process including the development of alternatives and the identification of the preferred solution.</p>	<p>To place final decision-making in the hands of the public.</p>
<p>Promise to the public</p> <p>We will keep you informed.</p>	<p>We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.</p>	<p>We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.</p>	<p>We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.</p>	<p>We will implement what you decide.</p>
<p>Example techniques</p> <ul style="list-style-type: none"> Fact sheets Web sites Open houses 	<ul style="list-style-type: none"> Public comment Focus groups Surveys Public meetings 	<ul style="list-style-type: none"> Workshops Deliberative polling 	<ul style="list-style-type: none"> Citizen advisory committees Consensus building Participatory decision-making 	<ul style="list-style-type: none"> Citizen juries Ballots Delegated decision

Source: International Association of Public Participation <http://www.iap2.org/>

Potential Roles in a Dialogue



- Community Coach
- Note-Taker
- Coordinator
- Participant
- Recruiter
- Small Group Facilitator
- Communicator/Marketer

The Best and the Worst



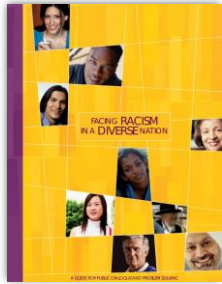
- What were some of the best facilitation sessions you have experienced?
- What were some of the worst?
- What principles can you draw from these?



Dealing with Challenges in Dialogues



Facing Racism in a Diverse Nation



Closure



Regrets

Appreciations

Learnings/Re-Learnings

Anything Else

Closure, continued



What would have made today's experience even better?