



Broadband Vendor Comparison Checklist

Note: Most of the items listed refer to both home and business broadband services.

Contact Information	Vendor A	Vendor B	Vendor C
Company Name			
Address			
Phone			
Website			
Contact Person			
Notes			
Features			
Broadband Technology			
DSL			
Cable			
Wireless			
Fiber			
Satellite			
Other			
Service Features			
Top Download speed			
Top Upload speed			
Unlimited Internet Access			
Peak / Off Peak Limits and Fees			
Service Caps (Limits on Uploads & Downloads)			
Backup Dial-up Access			
Contracts and Fees			
Equipment Purchase or Rental			
Installation Charges			
Activation Fee			
Length of Contract			
Fee For Early Contract Termination			
Monthly Fee			
No Hidden Costs			
Vendor Supplied Software and Services			
Firewall			
Anti-Virus			
Anti-Span			
Contact and Support			
Help Website: tutorials, videos, FAQs			
Vendor E-mail			
Technical Support Phone Number			
24/7 Live Support			
Business Services			
Special Rates And Services For Businesses			
Virtual Private Networks (VPN)			

