

## Suggested Resources

### Books

- Bacow, Lawrence and Michael Wheeler. 1984. *Environmental Dispute Resolution*. New York: Plenum Publishing Co.
- Bingham, Gail. 1986. *Resolving Environmental Disputes*. Washington D.C.: Conservation Foundation.
- Blackburn, J. Walton and Willa Marie Bruce. 1995. *Mediating Environmental Conflicts: Theory and Practice*. Westport, Connecticut: Quorum Books.
- Bolton, Robert. 1979. *People Skills*. Englewood Cliffs, NJ: Prentice Hall, Inc. Third edition.
- Bush, R.A.B and J.P. Folger. 1994. *The Promise of Mediation: Responding to conflict through empowerment and recognition*. San Francisco: Jossey-Bass Inc.
- Carpenter, Susan L. and W. J. D. Kennedy. 1988. *Managing Public Disputes: A Practical Guide to Handling Conflict and Reaching Agreements*. San Francisco: Jossey-Bass Inc.
- \_\_\_\_\_. 1990. *Solving Problems by Consensus*. Washington D.C.: Program for Community Problem Solving.
- Costantino, Cathy A. and Christina Sickles Merchant. 1996. *Designing Conflict Management Systems: A Guide to Creating Productive and Healthy Organizations*. San Francisco: Jossey-Bass Publishers.
- Creighton, James L. 1992. *Involving Citizens in Community Decision Making: A Guidebook*. Washington D.C.: Program for Community Problem Solving.
- Doyle, Michael and David Straus. 1982. *How to Make Meetings Work*. New York: Jove Books.
- Dukes, E. Franklin. 1996. *Resolving Public Conflict: Transforming community and governance*. Manchester, England: Manchester University Press.
- Fisher, Roger and William Ury. 1991. *Getting to Yes: Negotiating Agreement Without Giving In*. New York: Penguin Books.
- Gray Barbara. *Collaborating: Finding Common Ground for Multiparty Problems*. San Francisco: Jossey-Bass Inc.
- Herrman, Margaret S. 1987. *Mediation in a Regional Setting: Facilitating Dispute Resolution and Decision Making*. Washington D.C.: National Association of Regional Councils.
- \_\_\_\_\_, ed. 1994. *Resolving Conflict: Strategies for Local Government*. Washington D.C.: International City/County Management Association.
- Kaner, Sam. 1996. *Facilitator's Guide to Participatory Decision-Making*. Philadelphia: New Society Publishers.

Lake, Robert W., ed. 1987. *Resolving Locational Conflict*. New Brunswick, NJ: Center for Urban Policy Research, Rutgers University.

Lincoln, William F, *et al.* 1986. *The Course in Collaborative Negotiations*. Tacoma, WA: National Center Associates.

Madigan, Denise, Gerald McMahon, Lawrence Susskind and Stephanie Rolley. 1990. *New Approaches for Resolving Local Public Disputes*. Washington D.C.: National Institute for Dispute Resolution.

Moore, Christopher W. 1986. *The Mediation Process: Practical Strategies for Resolving Conflict*. San Francisco: Jossey-Bass Inc.

Ozawa, Connie P. 1991. *Recasting Science: Consensus Procedures in Public Policy Making*. Boulder, CO: Westview Press.

Rothman, Jay. 1997. *Resolving Identity-Based Conflict in Nations, Organizations, and Communities*. San Francisco: Jossey-Bass Publishers.

Sacarto, Douglas M. 1985. *Economic Development Conflicts: Model Programs for Dispute Resolution*. Denver: National Conference of State Legislatures.

Sandole, Dennis and Hugo van der Merwe, eds. 1993. *Conflict Resolution Theory and Practice: Integration and Application*. Manchester, UK: Manchester University Press.

Susskind, Lawrence and Jeffrey Cruishank. 1987. *Breaking The Impasse: Consensual Approaches to Resolving Public Disputes*. New York: Basic Books.

Ury, William L., Jeanee M. Brett and Stephen B. Goldberg. 1989. *Getting Disputes Resolved: Designing Systems to Cut the Costs of Conflict*. San Francisco: Jossey-Bass Inc.

Wondolleck, Julia M. 1988. *Public Lands Conflict and Resolution: Managing National Forest Disputes*. New York: Plenum Publishing Co.

### **Newsletters/Journals**

#### ***Alternatives***

CPR Institute for Dispute Resolution  
366 Madison Avenue

New York, NY 10017-3122  
(212) 949 6490

The CPR Institute for Dispute Resolution is a nonprofit initiative of global corporations, law firms and law teachers developing new uses of alternative dispute resolution (ADR) for business and public disputes. *Alternatives* is CPR's news-monthly on new uses of ADR.

On-line directory and version at: [www.cpradr.org/alt\\_scrn.html](http://www.cpradr.org/alt_scrn.html)

#### ***Consensus***

131 Mount Auburn St.  
Cambridge, MA 02138  
(617) 492 1414

Part of Harvard Universities' Program On Negotiation. Quarterly newsletter with helpful information on theory and practice.

On-line information at: [www.law.harvard.edu/Programs/PON.consensus.html](http://www.law.harvard.edu/Programs/PON.consensus.html)

***Dispute Resolution Forum***

National Institute for Dispute Resolution  
1901 L Street, NW  
Suite 600  
Washington DC 20036  
(202) 466 4764

This organization publishes a free catalog that highlights new resources for the field, including books, articles, videos and conferences.

***Mediation Quarterly***

Jossey-Bass Inc. Publishers  
350 Sansome Street, Fifth Floor  
San Francisco, CA 94104  
(800) 956 7739

A leading peer-reviewed journal devoted to covering the latest developments in theory and the practice of mediation.

On-line version at: [www.jbp.com/jmq.html](http://www.jbp.com/jmq.html)

***Negotiation Journal: On the Process of Dispute Settlement***

Jacob Cherian  
Customer Service  
Plenum Press Journals  
233 Spring Street  
New York, NY 10013  
(212) 620 8468

This is often mentioned as the premier journal in the dispute resolution field. It is published quarterly in cooperation with the Harvard Program on Negotiation. Each issue includes cases studies, developments in the theory of dispute resolution, book reviews and educational innovations. On-line version at: [www.law.harvard.edu/Programs/PON/negjnl.html](http://www.law.harvard.edu/Programs/PON/negjnl.html)

***Resolve***

World Wildlife Fund/The Conservation Foundation  
1250 Twenty-Fourth St. NW  
Washington DC 20037-1175  
(800) 225 5993

A free newsletter that presents information about environmental dispute resolution theory and practice.

### **On-line Resources**

"A Conflict Resolution Page"

[www.geocities.com/Athens/8945](http://www.geocities.com/Athens/8945)

This page provides links, search engine access and a bibliography of conflict resolution resources.

"Conflict Analysis & Resolution Bookshelf"

[osf.gmu.edu/~jwindmue/conflict.html](http://osf.gmu.edu/~jwindmue/conflict.html)

Provides extensive links to organizations and research dedicated to conflict and resolution.

"Conflict Net"

[www.igc.org/igc/conflictnet](http://www.igc.org/igc/conflictnet)

Links and updates on conflict resolution issues around the globe.

"The Program on Negotiation at Harvard Law School"

[www.law.harvard.edu/Programs/PON](http://www.law.harvard.edu/Programs/PON)

Introduction to Harvard program and links to current conflict research.

### **Professional Association**

Society of Professionals in Dispute Resolution (SPIDR)

815 15th Street NW

Suite 530

Washington DC 2005

(202) 783 7277

SPIDR is an international professional association of third-party neutrals, academics and others involved in dispute resolution. It provides training, workshops, publications, information and referral for mediators and other interested parties. SPIDR sponsors an annual conference. The organization includes an environmental/public policy sector.

On-line information at: [www.igc.apc.org/spidr/index.htm](http://www.igc.apc.org/spidr/index.htm)