

## **Broadband Vendor Comparison Checklist**

Note: Most of the items listed refer to both home and business broadband services.

Contact Information	Vendor A	Vendor B	Vendor C				
Company Name							
Address							
Phone							
Website							
Contact Person							
Notes							
Features Features							
	Broadband Tec	hnology					
DSL							
Cable							
Wireless							
Fiber							
Satellite							
Other							
Service Features							
Top Download speed							
Top Upload speed							
Unlimited Internet Access							
Peak / Off Peak Limits and Fees Service Caps (Limits on Uploads &							
Downloads)							
Backup Dial-up Access							
Contracts and Fees							
Equipment Purchase or Rental							
Installation Charges							
Activation Fee							
Length of Contract							
Fee For Early Contract Termination							
Monthly Fee							
No Hidden Costs							
Vendor Supplied Software and Services							
Firewall							
Anti-Virus							
Anti-Span							
Contact and Support							
Help Website: tutorials, videos, FAQs							
Vendor E-mail							
Technical Support Phone Number							
24/7 Live Support							
Business Services							
Special Rates And Services For Businesses							
Virtual Private Networks (VPN)							
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