

Facilitator Flood Scenario Revisited

Role assignments:

1. The Water Resource Management Department has a new payroll manager. She has been on the job about two days and is still learning the system. Now she is charged with tracking overtime for reimbursement purposes.
2. The Water Resource Management Department is responsible for the town's water and sewer. Several areas need to be assessed for damages and potential damage. The only person available to send out at the moment is an employee who has been with the town for a while, but in another capacity. He isn't familiar with the roads and lines.
3. There is a Memorandum of Understanding with the big box hardware store for supplies, but the manager is new, is not familiar with the MOU, and has never experienced a disaster before.
4. The elementary school principal is maintaining the day's schedule, but parents and teachers are starting to call or drop by to ask about school closing and getting the children home.
5. The local assisted living facility is very near the flooded area and will probably be evacuated before the day is out. The manager knows the evacuation plan, but is on vacation and can't be reached.

Discussion questions:

- How do these situations affect the overall safety of the community's citizens?
- What can be done to improve before another disaster hits the community?
- Where does training fit in any of these situations? What about job aids?